



## **The Problem**

A challenge was set by a customer to come up with a solution to help her look in on her elderly mother when she was out and about. Her mother has mild dementia, but is quite safe and happy when settled into her comfy armchair, in her own room, watching her favourite TV shows.

Generally she would be able to nip out on quick trips to town to do the shopping etc. but always uppermost in her mind was her mother's well being every time she needed to do this – even if only for a few minutes.

## **The Solution**

Using the Eyespy247 platform and cameras we were able to help her set up an account that would alert her if her mum for example slipped out of her chair (movement detection) and from where she could check in to visually reassure herself that all was well, instantly, via her mobile phone and our unique LiveSnap feature.

Using the Eyespy247 alert system and Camera visuals, suffice to say that our customer can now pop out and do the usual shopping, going out to eat with friends etc. but with the peace of mind that her mum is always only a 'click' away.

## **About EyeSpy247**

EyeSpy247 is a unified system of IP cameras and online platform that provides a comprehensive remote monitoring, recording and alerts solution for home and business. More details at [www.eyespy247.com](http://www.eyespy247.com)