



The Problem

An EyeSpy247 customer first contacted us in August 2009 asking if we could help with a system that could monitor the area just outside his 7 year old daughter's bedroom, seeing as she had a habit of sleep walking and in the process sometimes causing injury to herself.

The Solution

We recommended an IP camera with infrared support so that he could be confident that the camera would not only detect movement when the bedroom door was opened but would show him the area in pitch darkness too.

He was initially apprehensive about the potential complexity of setting up the camera and then connecting it to the EyeSpy247 platform but we reassured him of the ease-of-setup and held his hand through the install.

It took him just under half an hour to set up the camera, and this included working around some issues with his Broadband router. Setting up the camera with his EyeSpy247 account took him even less time - just 10 minutes.

Now he gets alerted by email and SMS whenever the camera detects movement and a snapshot of the area is also attached so he knows when he needs to take action.

It's clear that overall he is really pleased with the peace of mind the IP camera and the EyeSpy247 monitoring platform give him and his wife. As he says:

"I didn't even think this sort of thing was possible...We were having really worrying problems with our sleep walking daughter hurting herself so often at night that I can't begin to describe what it means to have the EyeSpy247 service keeping watch for us when we want it to. Finally we can get a few hours decent sleep every night."

(Name and other details removed as requested by the customer)

About EyeSpy247

EyeSpy247 is a unified system of IP cameras and online platform that provides a comprehensive remote monitoring, recording and alerts solution for home and business. More details at www.eyespy247.com